Event 2 Lesson 3

Scenario worksheet

Scenario One:

Maude has received a phone call from her bank, saying there has been unusual activity on her account. Before they can go any further they read out her date of birth and ask Maude to confirm if this is accurate. They then ask Maude to confirm her account number. She is unsure but the caller states she needs to pass security questions for them to be able to help her.

Scenario Two:

Asif receives an email from HMRC saying that he is due a rebate for tax overpaid in the 22/23 period. He clicks on the link where they ask him to enter his bank details for them to make the payment.

Scenario Three:

Jamie goes to Starbucks to do some university work and have a coffee. Whilst there he logs into Starbuck's wifi to research for his dissertation. An advert pops up for some Nike Dunks and he can't resist, so he clicks the link, orders the trainers and pays on his debit card.

Scenario Four:

Julie has 20,000 followers on TikTok, where she shares activity from her day to day life, including that of her children. Julie goes on holiday to Spain and documents the whole event, uploading consistently to social media.

Scenario Five:

Maya enters a competition on Instagram, for a clothing company. She receives a DM from the company but they using a slightly different handle. The DM congratulates her on winning the competition and asks for personal details, including her full name and address to send the parcel.